



# Ohio Teamsters Credit Union, Inc.

6100 Rockside Woods Blvd., Ste. 150 • Independence, Ohio 44131  
Office: (216) 573-6700 • Toll Free: (800) 909-OTCU(6828) • Fax: (216) 573-6732  
[www.ohioteamsterscu.com](http://www.ohioteamsterscu.com)

## COVID-19/Novel Coronavirus

Prioritizing the safety of both our Members and our Staff is foremost on our minds amid the COVID-19/Novel Coronavirus outbreak dominating our discussions and airwaves.

While the situation is constantly changing, we've prepared to serve our members and protect our staff in the near term.

Ohio Teamsters Credit Union's lobby office located at 6100 Rockside Woods Blvd. STE 150, Independence, OH 44131, will be closed starting with an effective date of **Monday, March 16, 2020, until further notice**. We will continue to operate all transactions through our Drive Thru. There will be no change in the way you contact us for service. We will continue to be available by phone and e-mail.

Our online website, Billpay site, Mobile Apps, and ATM/Debit Cards will be fully equipped to assist in monitoring and accessing your finances with our Credit Union. Should any issues arise with our vendors in this regard our Membership will be notified immediately. Also, we will be handling our lending services through our online website at [www.ohioteamsterscu.com](http://www.ohioteamsterscu.com).

Be assured that your deposits are safe, and that you will suffer no interruption of service as a result of the closure. Should the result in permanent closure commence, any fees generated to our members account(s) due to Missed/Late payments, overdrafts due to physically being unable to make a deposit will be waived should this happen during the closure.

We thank you for your patience during this difficult time, and we will keep you updated as we enter our recovery phase from this unfortunate event. Please do not hesitate to contact us if we can provide you with any re-assurance about the status of your accounts.

Very truly yours,

Drew Megrey  
CEO/Manager